

Health and Safety Considerations

Covid-related

We follow government and industry COVID-19 guidelines, we have a Risk Assessment in place and an enhanced process to maintain cleanliness and aid social distancing. We have been awarded “We’re Good To Go” industry standard mark by VisitEngland to provide a ‘ring of confidence’ for all sectors of the tourism industry, as well as reassurance to visitors that our business has clear processes in place and are following industry and Government COVID-19 guidance on cleanliness and social distancing

Centre security

Chellington is exclusive-use which means only you and your group will be staying here. On three sides there are stone walls and a livestock fence. There is a lockable gate at the road end of driveway and a second 5 bar gate at start of Centre gardens

If it is necessary to visit the Centre for essential maintenance or if there is a problem, all staff and volunteers wear identification badges with photo ID

There is a fenced permissive path along the south perimeter, access to the Centre is via the main door entrance and lockable from the inside with a thumb turn

You are provided with keys and a fob to the automated-fire and intruder alarm. Car park and pathways are suitably lit (without being intrusive) in the evenings and early mornings with some override options

What about emergency support?

Our Caretaker does not live on site but locally and is on-call. Group leaders will be provided with a list of emergency contact numbers, including those for Centre staff.

Local to us we have nearby doctors surgeries (2, 4 and 6 miles respectively), pharmacy opening hours and a map to the closest hospital, are available in the Leaders Folder at Centre if required.

What about emergency first-aid?

We keep in reserve two ‘small’ first aid kits. We expect groups to bring their own first-aid medical kits suitable for the size of their group and should have arrangements in place to take on the role of ‘first-aider’ if required

What do I need to provide for my child for their residential trip?

Most groups will have a kit list for their trip – a list that will vary according to the time of year but you can download our PDF ‘What to Bring’ on this website

The Centre to all areas is carpeted or has dust-free stone floor (all under-heated as

And temperature regulated), so we request that indoor shoes (plimsolls or similar) are worn

We recommend that all groups are well prepared for walking or playing outside

What should be left at home?

No aerosols, chewing gum or unnecessary glass and no single-use plastics should be brought onto the premises. Adult guests are asked to adhere to our no smoking policy but if this is not possible we can advise you of a non-covered smoking area

Do groups need to be insured?

The Chellington Centre is covered by our own insurance which includes public liability. However, it does not provide indemnity for you or cover any activities undertaken as part of your own programme. Groups are strongly advised to make sure they have suitable insurance cover in place prior to their stay for personal accident, loss or damage to property, or cancellation